

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

September 14, 2023

Gina Mastantuono Chief Financial Officer ServiceNow, Inc. 2225 Lawson Lane Santa Clara, California 95054

Re: ServiceNow, Inc.

Form 10-K for the Fiscal Year Ended December 31, 2022

Filed January 31, 2023

Form 8-K

Filed January 25, 2023

File No. 001-35580

Dear Gina Mastantuono:

We have completed our review of your filing. We remind you that the company and its management are responsible for the accuracy and adequacy of their disclosures, notwithstanding any review, comments, action or absence of action by the staff.

Sincerely,

Division of Corporation Finance Office of Technology